

I first started to work with Bellman's back in August 2006

while we were living in New Hampshire. I was just looking for some knowledge and ideas, but I was not ready to purchase a ring yet. Based on how picky I am, I knew I should start early. So I spoke with their staff to great extent about all of the characteristics of diamonds and types of settings. I looked at dozens of settings and loose diamonds. Being a Mechanical Engineer, I wanted to know every detail. It was great, no pressure, just loads of information, I even took notes. We covered everything and more. I left without making a purchase, but with all the information I needed and a pretty good idea who I was going to make a purchase from. A few months later we moved to Charlotte North Carolina. I checked out all the local stores but no one had the selection, the price, and most importantly, as much knowledge about what they were selling and what I was looking for, as Bellman's did.

Now that I knew about diamond rings, I could easily tell that most places were selling lower quality rings for higher prices, even with their huge discounts, and most had no option for choosing a setting and a stone separately. So I started the communication back up with Bellman's Portsmouth through e-mail and telephone. I explained what I was looking for, sent some sketches I had and pictures I had seen and started the process of going back and forth on finding exactly what I wanted. Kim e-mailed me and said she thought she had found exactly what I was looking for. She was right. She sent me the pictures and I knew it was the perfect ring. I decided on the diamond, got the right price (which I checked against multiple sources including the internet), sent her the deposit and a short time later the most perfect ring showed up in the mail. I called the next day and told her it was amazing and it was everything I wanted. I could not have asked for a better experience.

My fiancée about fainted when she saw the ring in Mexico and immediately began to receive complements from everyone at the resort. We had to send the ring back to have it re-sized, since I apparently did not know her correct ring size. It was a simple process and the ring came back promptly and I could not tell that there had been any modification done at all. It was perfect. I am convinced there is no other business that would have done what Bellman's Portsmouth did for me.